



ITS Policy Bulletin

Volume 8 Issue 1 | July 2022

Informing the UNC Chapel Hill community about changes to technology policies.



INFORMATION
TECHNOLOGY SERVICES

Policy Equity Remediation

The [Policy Equity Remediation Project](#) is an initiative taken on by the ITS Policy Office in response to the University Office of Ethics and Policy equity audit. The project takes on the goal of revising our existing policy documentation such that they maintain their current meaning but are written to be more inclusive and accessible. This process involves adjusting the reading level to meet the target grade grade 8, removing unnecessary jargon as well as barrier language, and negative statements, aligning with the standard policy template, and ensuring that the documents are accessible.

Ultimately, the goal of the Policy Equity Remediation Project is to ensure that all of UNC ITS' policies are accessible and understandable to all people at UNC. We aim to make all of our policies easy to understand for the people who need to follow them.

You can go to the [IT Policy Equity Project webpage](#) to see policy document updates in progress. A form at the bottom of the page allows you to give feedback on a policy if you choose. If you are interested in more engagement in policy remediation or feel that you may have useful input to provide on revising a specific policy, please reach out to its_policy@unc.edu.

Recent Policy Changes

Vulnerability Management Standard

In December the Vulnerability Management Policy was retired, and the [Vulnerability Management Standard](#) rewritten. The Standard aligns vulnerability management with current practice and the SAI program. The rewritten standard addresses some of the gaps that were present in the old policy, such as Cloud service vulnerabilities, and in-house application development.

Revisions and New Documents in Progress

Incident Management Policy

A major revision of the [Incident Management Policy](#) is currently underway. You will see proposed revisions as that effort progresses.

Identity Assurance Policy

As a result of an identified gap and a need to consolidate disparate Identity policies, a new Identity Assurance document is currently underway. You will have opportunities to comment on the draft in the near future.

Feedback

The ITS Policy Office continually reviews and updates IT Policies, Standards, and Procedures to best serve the University's IT, Privacy, and Digital Accessibility needs. We are always soliciting feedback on new and existing policy documents. All feedback received by the office is saved and included in annual review processes. If you have comments to offer on this bulletin, on policies managed by ITS, or if you have questions about any ITS policy or would like to have an expert speak to any campus group on IT policy issues, please feel free to contact Kim Stahl directly, at the ITS Policy Office email, its_policy@unc.edu, via ServiceNow (ITS Police Office Assignment Group), or submit a comment using the form on the [ITS Policy Review Page](#).

