

MISSION

The Information Technology Infrastructure Coordinating Committee will be part of the University's IT governance structure, providing recommendations to the Chief Information Officer (CIO) and the Information Technology Executive Steering Committee (ITESC) regarding strategies, priorities, policies and standards for campus IT. The ITESC will oversee the activities of the governance committees and ensure that timely decisions are made and feedback provided regarding issues and recommendations brought to its attention.

PRINCIPLES

The IT Infrastructure Coordinating Committee is focused on acting as a steering committee for IT infrastructure issues with a charge to:

- Make policy and operational recommendations to the Information Technology Executive Steering Committee (ITESC) and technical and technology recommendations to the Chief Information Officer.
- Develop, recommend and evaluate policy that covers projects and directions for development, support, management, and maintenance of the University IT infrastructure.
- Create task forces or advisory groups to investigate and develop recommendations for university-wide IT infrastructure initiatives, when appropriate or necessary.

DECISION DOMAINS

Committee members will consider issues associated with IT infrastructure/operations and formulate recommendations to the CIO and/or Information Technology Governance Executive Steering Committee (ITESC) for policies and standards related to IT infrastructure and in compliance with federal, state, UNC system, and UNC Chapel Hill policies, standards and procedures.

The IT Infrastructure Coordinating Committee is charged with considering the following topics:

- Core Infrastructure. Defined as those technologies that are foundational for most other services provided on campus, generally below the operating system layer. This includes but is not limited to data center facilities, networking, storage, virtualization technologies, and service location technologies.
- Infrastructure Services. Defined as those technologies that are available so that other systems can be built upon them. This includes but is not limited to Directory Services, Databases, and Web services.
- Infrastructure Efficiency Processes. Defined as those policies, business processes, and/or standards that are made to increase the overall efficacy of the infrastructure and defer costs from duplication of or conflict between services. This includes but is not

limited to areas of purchasing standards and guidelines for infrastructure equipment (servers, networking hardware, and server facility equipment) and making recommendations for services which should only have a single implementation strategy.

Within the scope of each topic the committee will also coordinate working groups, refine the structure as needed, and provide recommendations.

MEMBERSHIP

ITS committee members will be determined jointly by the Chief Information Officer and the Assistant Vice Chancellor, Infrastructure and Operations. ITS members will be permanent. Members representing Finance and Administration, College of Arts and Sciences, School of Medicine, and Frank Porter Graham will also be permanent. The IT Executive Council (ITEC) will nominate three members that will have three-year terms, staggered yearly, one members at a time. The chairperson will be the Assistant Vice Chancellor for Infrastructure and Operations. Each committee member is expected to participate with a perspective of the University’s needs rather than representing the interests or needs of a particular school or department.

There are two subcommittees that are designed to work in concert with the IT Infrastructure Coordinating Committee to create policies, standards and procedures.

The Desktop Advisory Group will make recommendations to the IT Infrastructure Coordinating Committee on needed policies or modifications to existing policies related to automated desktop management process, including operation of Microsoft SCCM for Windows-based machines and Casper for Mac-based machines.

The Office 365 Advisory Group will make recommendations to the IT Infrastructure Coordinating Committee on needed policies related to the Office 365 product suite.

Committee members as of August 2019 are as follows:

IT Infrastructure Coordinating Committee (Meets Monthly)

NAME	TERM END	AREA	TITLE
John Mack (Chair)	Perm	ITS	Assistant Vice Chancellor, Infrastructure and Operations
Dennis Schmidt	Perm	ITS	Assistant Vice Chancellor, Institutional Privacy and CISO
Representatives from ITS			
Vetri Thiagarajan	Perm	ITS	Architect and Director of Enabling Tools
Brent Caison	Perm	ITS	Director, ITS Global Systems

Ethan Kromhout	Perm	ITS	Director, ITS Applications
Brenda Carpen	Perm	ITS	Infrastructure and Operations Project Manager
Tim McGuire	Perm	ITS	Infrastructure and Operations/Research Computing
Richard Hill	Perm	ITS	Manager, ITS Systems
Suzanne Cadwell	Perm	ITS	Teaching and Learning Representative
Patrick Casey	Perm	ITS	Director, ITS Middleware Services
Micki Jernigan	Perm	ITS	Chief Privacy Officer
Departmental Representatives			
Ken Langley	Perm	School of Medicine	Manager, School of Medicine Infrastructure and Operations
Andy Lang	Perm	Arts and Sciences	Director, Office of Arts and Sciences Information Services (OASIS)
Ray Reitz	Perm	Finance and Administration	Director, Finance and Administration IT
Representatives from IT Executive Council (ITEC)			
Michael Sharpe	June 2020	ITEC (At large)	IT Manager, School of Media and Journalism
Aaron Brubaker	June 2021	ITEC (At large)	Director, IT, School of Information and Library Science
Tim Van Acker	October 2021	ITEC (At large)	Deputy Director of Research Services, Carolina Population Center

Technical Advisory Committee – (meets biweekly)

NAME	AREA	TITLE
Patrick Murphy (Chair)	ITS Infrastructure and Operations	Domain and SCCM Manager
John Giesey	ITS User Support and Engagement	SCCM Support
Matt Rice	ITS Infrastructure and Operations	Domain and SCCM Manager
Alex Everett	ITS Security	Information Systems Engineer
Timm Drexler	Carolina Computing Initiative	Imaging Specialist
Vetri Thiagarajan	IT Enterprise	Architect and Director of Enabling Tools

	Applications	
Scott Christner	Student Affairs	Desktop Support Analyst
Keith Gerarden	School of Medicine	IT Manager, Central Hub/Helpdesk
John McLaughlin	Office of Sponsored Research	Technical Support Analyst
Sean Leahy	School of Nursing	Technology Support Technician
Brian Nussbaum	School of Information and Library Science	Desktop Support and Help Desk Manager
Zack Tewell	UNC Libraries	Desktop Computing Administrator
Tim Rath	Carolina Pops Center	Systems Specialist
Reggie Taylor	School of Medicine	IT Manager- Sever Administration
Shawn Grindstaff	University Development	IT Systems Specialist
Rob Noel	OASIS	Associate Director, Client Services

Office 365 Advisory Committee – (meets monthly)

NAME	REPRESENTING
Mark Cross (Chair)	ITS Infrastructure and Operations
Alison Campbell	ITS User Support and Engagement
Lyndon Joyce	ITS User Support and Engagement
Brett Vasu	ITS User Support and Engagement
Richard Hill	ITS Infrastructure and Operations
ITEC	Department IT Representative

PROCEDURES

- Committee activities – Committee will meet monthly.
- Agendas and meeting structure – The chairperson will collaborate on agenda items necessary and will circulate agendas in advance of each meeting to ensure informed discussions of scheduled topics.
- Reporting – The chairperson will raise issues and recommendations, as needed, to the IT Executive Steering Committee as necessary.
- Documentation of proceedings – All meetings shall have notes of discussions, recommendations and action items.

EFFECTIVE DATE: JANUARY 1, 2017
REVISED DATE: November 1, 2019