



ITS POLICY BULLETIN

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*Informing the UNC-Chapel Hill
community about changes to
technology and privacy policies.*

new policies.

IT Change Management

- <https://unc.policystat.com/policy/4636832/latest/>
- <https://unc.policystat.com/policy/4636902/latest/>
- This Policy and Standard duo fill a gap in our required portfolio of IT policies. The Policy sets unit responsibility for having IT change management in place, and the Standard describes the minimum requirements that must be met. This includes defining types of changes, documentation, communication, and other basic components of any change management process. ITS staff are available to provide example documentation. The Standard is in place as a "best practice" until December 31st when it will go into full effect.
- Promotes effective and thoughtful communication of proposed IT changes to affected systems and users.
- Supports a structure to ensure that all required elements for a change are in place prior to implementation.
- Applies to University business units and constituent individuals responsible for material changes to Production IT systems, applications, and services.

IT Access Control

- <https://unc.policystat.com/policy/4636695/latest/>
- <https://unc.policystat.com/policy/4636856/latest/>
- Filling another gap, this Policy and Standard describe the essential elements of IT access control. The Standard sets out minimum requirements for authorization, remote access, third-party access, physical access, and for access review. Units will need to document their processes for compliance. The Standard is in effect only as a "best practice" until December 31st, to give time to work through those processes to be sure they are sufficient.
- Establishes access controls that provide security to University information by limiting exposure and system access.
- Lists the various aspects of Access Rights Management that require actions and processes.
- Applies to University Constituents and units responsible for management of IT systems or University Enterprise Data.
- Describes minimum required actions regarding Authorization, Identification, Third Party Access, Remote Access, and Physical Access.
- Requires that units create and follow processes to regularly audit and review privileged access to University systems.

on the roadmap.

IT Vendor Management

- Drafts of a new IT Vendor Management Standard are under development. Expect to hear more as this moves forward. If you have a particular interest in this topic, feel free to contact the ITS Policy Office.

feedback.

- The IT Policy Office continuously reviews and updates IT Policies to best serve the University's Information Technology needs. We are always soliciting feedback on new policies. All feedback received by the IT Policy Office is considered for the policy review process.
- If you have feedback on this bulletin, on IT policy development or management, or on any campus IT or privacy policy document, please feel free to contact Kim Stahl via the ITS policy staff email its_policy@unc.edu, or give us specific feedback on the ITS Policy Review page:
<https://its.unc.edu/its-policy-review/>

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