# **ITS Policy Bulletin**

Informing the UNC-Chapel Hill community about changes to technology policies.

## **NEWLY PUBLISHED**

#### **INDIVIDUAL EMAIL ADDRESS POLICY**

This policy advises University affiliates of their obligations to use only their What?

University email account and not personal email accounts for University business and to maintain and manage the records resulting from that use in accordance with

all applicable policies, standards, and procedures.

Who? All UNC-Chapel Hill Users who conduct University business via email.

Where? http://its.unc.edu/about-us/how-we-operate/

#### **EMAIL DOMAIN POLICY**

This policy provides guidance for University departments or organizations that use What?

separate email systems rather than the central University email system. The purpose of this policy is to ensure that email accounts that are used to conduct University business have appropriate security, backup, and records-retention measures in place.

Departments or University organizations who manage manage an independent email Who?

system to conduct University business.

Where? http://its.unc.edu/about-us/how-we-operate/

### **FOR REVIEW**

What?

#### **ONYEN POLICY**

This Policy describes the responsibilities of Onyen users, and the timelines for Onyen decommissioning. The Policy was due for regular review, but because we had some requests for minor changes already in hand, we are soliciting feedback for an update to the Policy. Changes include clarification of some wording, and a requested change for Student Onyen decommissioning schedule from "next business day following" to specific dates. Draft wording changes resulted from discussion of the practice of providing passwords to technical support staff in light of recent phishing attempts.

Feedback on that topic is particularly welcomed.

Who? All University-affiliated individuals with an Onyen.

Where? http://its.unc.edu/its-policy-review/

# ON THE ROADMAP

#### POLICY DEVELOPMENT AND REVIEW

The IT Policy Office is continuing to review and update IT Policies to best serve the University's Information Technology needs. We are always soliciting feedback on new policies. All feedback that is received by the IT Policy Office is saved and included in the policy review process.

We hope to make IT policies easily accessible, and the drafting and development process open and productive.



#### **HOW TO SEND FEEDBACK**

If you have feedback on this bulletin, on IT policy development or management, or on any campus IT policy document, please feel free to contact Kim Stahl directly at kim stahl@unc.edu, via the ITS policy staff email its\_policy@unc.edu, or give us specific feedback on the ITS Policy Review page: https://its.unc.edu/its-policy-review/

#### CONTACT

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