AT&T has announced the end of analog landline phone service availability and support effective 12/31/2020 in order to focus on and invest more in wireless or digital (VoIP) phone networks.

We predict that existing analog phone lines will not suddenly lose service, however, we could see any of the following:

* 1. Costs could rise.
	2. Service and support could become unpredictable and/or lacking.
	3. No new analog lines.
	4. Analog could be required to change to VoIP.
	5. Analog lines will be required to be disconnected with AT&T and aligned with other service providers.
1. Analog technology *could be* supported by other service providers beyond 2020.
	1. Costs will rise.
	2. Service and support could become unpredictable and/or lacking.
	3. Phone numbers could change.

Cost for analog phone line:

* $14.50 per month per phone
* $140.00 installation per phone
	+ This cost includes the UNC Labor Rate.

Service Provisioning: [**telreq.unc.edu**](https://its.cloudapps.unc.edu/telreq)

See here for articles regarding this announcement:

<https://highspeedexperts.com/internet-providers/att-ending-pots/>

<https://www.moneytalksnews.com/landline-phone-disappearing-in-these-20-states/>

<https://www.fcc.gov/fcc-adopts-new-technology-transitions-rules-and-invites-comment-proposed-elimination-outreach>