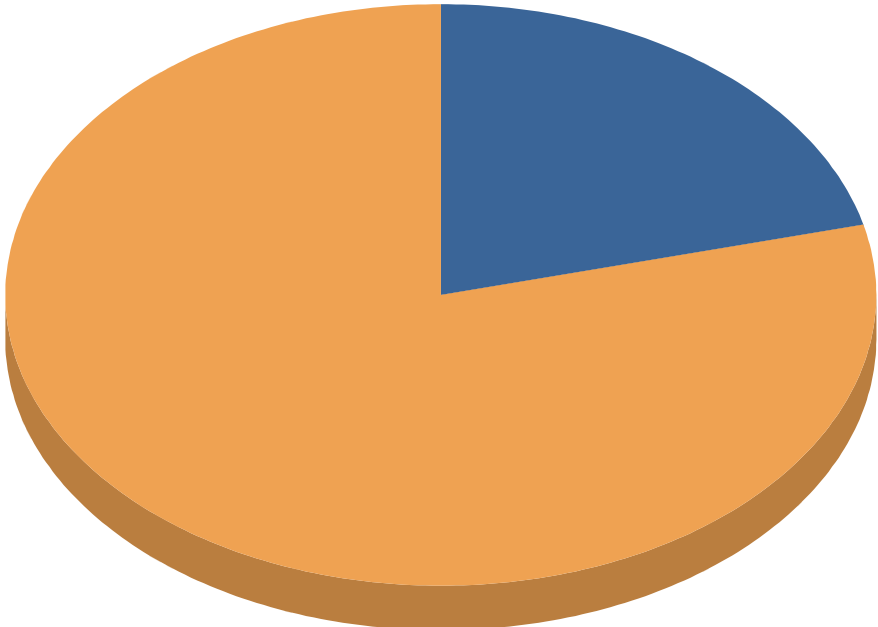


# Remedy Ticket Resolution

February 2008



■ Referred to Tier 3	1262	21.0%
■ Solved by Response Services	4747	79.0%
Total:	6009	100.0%