



CHRIS KIELT
*Vice Chancellor for
Information
Technology and Chief
Information Officer*

**J. MICHAEL
BARKER**

*Assistant Vice Chancellor
for Research Computing
and Learning
Technologies*

- Research Computing
 - Engagement & User Support
 - Research Database
 - Infrastructure
- Teaching & Learning
 - Classroom Management
 - Teaching & Learning Interactive
 - Liaisons to Center for Faculty Excellence

**FRANCES
DYKSTRA**

*Assistant Vice Chancellor for
Enterprise Applications*

- Student Administration
- Finance
- Human Resources & Payroll
- Enterprise Reporting
- University administrative systems:
 - One Card
 - University Systems
 - Parking, Student Stores
 - Facilities, Printing
 - Friday Center

**SANDRA
GERMENIS**

*Assistant Vice Chancellor for
User Support and
Engagement*

- Onsite Managed Desk Top
- IT Event Support
- Dispatched Desk Side
- IT Project Support Services
- ITSM Solutions Support
- ITS Help & Service Desk
- IT Walk Up Services
- Software Acquisition Services
- Business Systems Help & Service Desk
- ResNet Program Support
- Carolina Computing Initiative
- Computer Repair Center
- University Telephone Operators

**JIM
GOGAN**

*Assistant Vice Chancellor for
Communication Technologies*

- Network Operations
- Transport Operations
- Network Deployment
- Wireless Network
- Transport Engineering
- Network Architecture
- Voice/Remote Services
- Network Systems & Services
- Materials Management & Logistics

**STEVE
HARING**

*Executive Director for
Finance and Administration*

- Procurement & Administration
- Human Resources
- Financial Reporting
- ITS Building Management

**SUSAN
KELLOGG**

*Associate Vice Chancellor for
Information Technology and
Deputy Chief Information
Officer*

- Policy & Governance
- Strategy
- Institutional Privacy Office
- Communications
- Digital Services
- Vendor Management
- Project Management

**DENNIS
SCHMIDT**

*Assistant Vice Chancellor for
Infrastructure and
Operations*

- Enterprise Operations
 - Server Room Operations
 - Operations Center
 - Print Services
- Global Open Systems
 - Virtual Infrastructure
 - Server management
 - Enterprise storage
- Applications Infrastructure
 - Identity Management
 - Middleware
 - Cloud Applications
 - Enterprise Database Management
- Campus IT Infrastructure
 - Email services
 - Active Directory
 - SharePoint
 - List services
 - Systems Center Configuration Manager
 - Citrix, virtual applications

**KEVIN
LANNING**

*Chief Information Security
Officer*

- Information Security Architecture/Design
- General Consulting
- User Awareness
- Policy interpretation
- Encryption
- Vulnerability Management
- Risk Management and Assessment
- Incident Management/forensics
- Network Security (Firewall/Network Defenses)