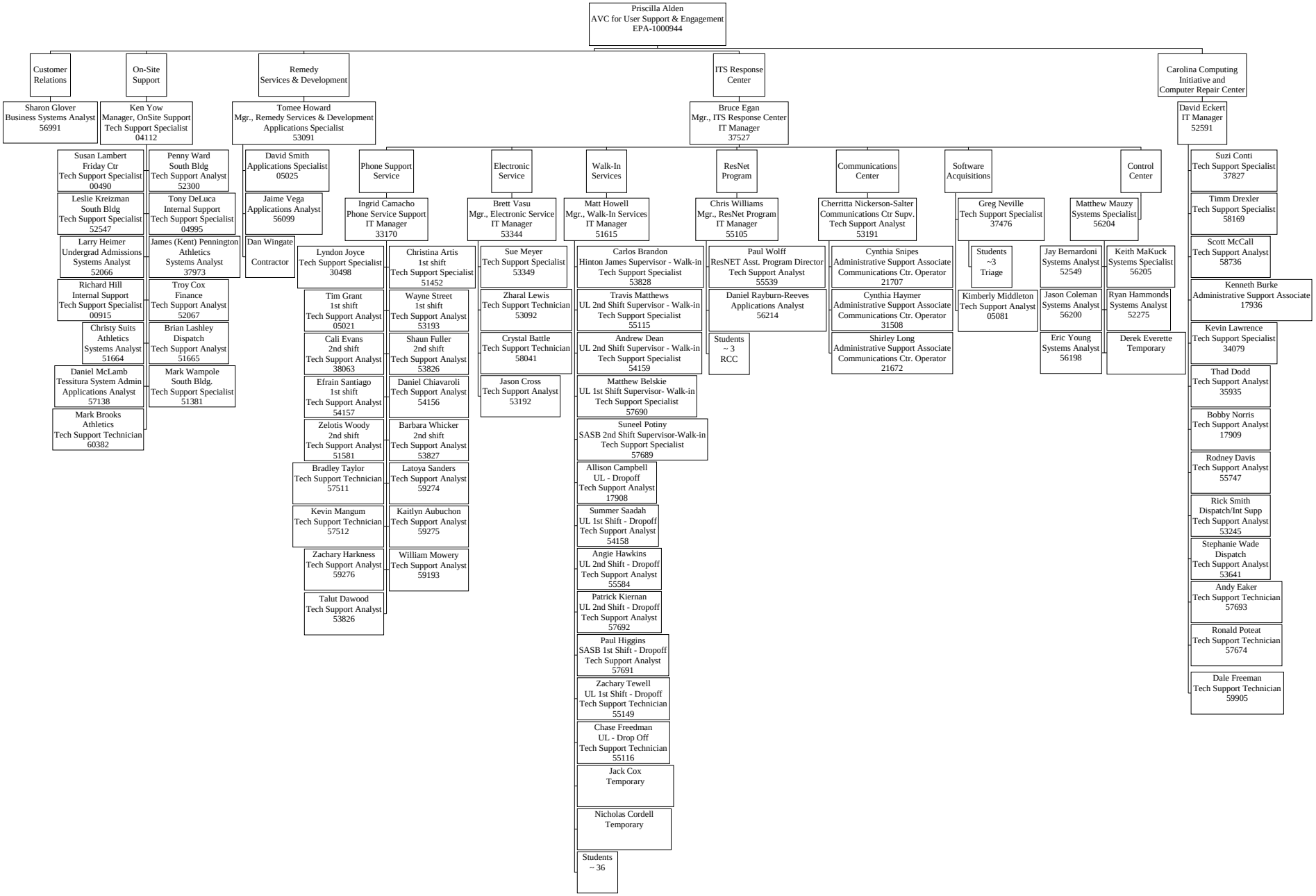
User Support & Engagement

April 2012